Dear Bigfork Schools Family –

We are writing to make you aware of a recent cybersecurity incident involving PowerSchool, a software vendor which provides and hosts our Student Information System (SIS).

On Tuesday, January 7, 2025, PowerSchool informed our leadership team that on December 28th they became aware of a data breach involving unauthorized access to certain PowerSchool SIS customer data. Unfortunately, they have confirmed that the information includes all of Bigfork Schools' students, families, and staff.

PowerSchool informed us and we confirmed that the data breach may have included student and staff directory and demographic information, medical alert information, and parent/guardian directory information. Across their customer base, they have determined that for a portion of individuals, some personally identifiable information (PII), such as social security numbers (SSN) and medical information, was impacted. Some student medical notes, allergies, prescription medications, etc, were obtained. **Bigfork Schools can confirm that Social Security Numbers were never recorded in our system and were not obtained.**

Protecting our students, families, and teachers is something we take seriously. With PowerSchool's help, more information and resources (including credit monitoring or identity protection services if applicable) will be provided to you as it becomes available.

Thank you for your patience and understanding.

Sincerely,

Bigfork School District #38 Administration

We have added a link to Customer FAQs provided by PowerSchool on our website here: https://bigforkschools.org/wp-content/uploads/2025/01/PS-Cybersecurity-Incident-Customer-FAQs.pdf